

**File No. 20(06)/2026/IPDMS 2.0/Div III/NPPA**  
Government of India  
Ministry of Chemicals & Fertilizers  
Department of Pharmaceuticals  
National Pharmaceutical Pricing Authority (NPPA)

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दिनांक: 23.06.2026

**Office Memorandum**

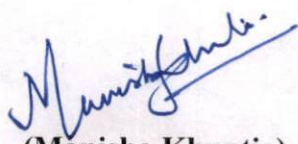
**Subject: Integration of Pharma Jan Samadhan Portal with Pharma Sahi Daam Portal for enhanced citizen services.**

NPPA launched Pharma Sahi Daam to provide citizens with access to medicine price information and Pharma Jan Samadhan to facilitate reporting and redressal of medicine pricing grievances. While the two initiatives currently operate through separate web portals, they are integrated at the mobile application level under the Pharma Sahi Daam App. Both platforms were developed to promote transparency, accountability, citizen participation, and access to affordable medicines.

2. Further, in line with the Government of India's vision of integrated digital governance platforms under the principle of "Minimum Government, Maximum Governance", and with a view to enhancing citizen convenience and service delivery, the Pharma Sahi Daam and Pharma Jan Samadhan portals are being integrated into a single unified citizen-centric digital platform enabling access to medicine price information and grievance redressal services through a unified interface. This will improve ease of access, increase public awareness, reduce duplication of services, and ensure a more efficient and user-friendly digital experience.

3. The integrated portal shall be operational from the date of issue of this Office Memorandum. All stakeholders and members of the public are requested to take note of the change and continue availing the services through the unified interface under app/portal "PHARMA SAHI DAAM".

This issues with the approval of the Competent Authority.

  
(Manisha Khuntia)  
Deputy Director (NPPA)

To,

All stakeholder